J. Napor - by Mr. Sieminski

was contemplated under this Agreement about returns and how returns were to be handled.

A. Well, returns processing typically worked for customers as I outlined. Again, in Plaza's case they had established this separate return center. I can't tell you whether this was standard just because that's what the business was all about and what was typical or whether that was a specific discussion of that here. I don't recall anything being a specific discussion. I think that was just routine, that's what happens.

Q. Was it the intent in nonlegal terms of this Agreement to essentially have WRS take over that portion of Plaza's business that related to the tapes that Plaza had asked WRS to reproduce?

A. I'm not sure I understand your question.

Q. There was a situation where Plaza had asked WRS to reproduce a large number of tapes.

A. Right.

Q. That was done. There was a

EXHIBIT 21